

Digital Transformation for Akhand Jyoti A Case Study



AKHANDJYOTI

Sight, Life, Hope,









Client Overview

Akhand Jyoti Eye Hospital: A leading non-profit eliminating curable blindness in India.

- **Mission**: Providing affordable eye care services, especially in underserved regions.
- Websites:
- 1. AkhandJyoti.com: For managing patient bookings.
- 2. AkhandJyoti.org: For fundraising and awareness.



Project Goals & Objectives

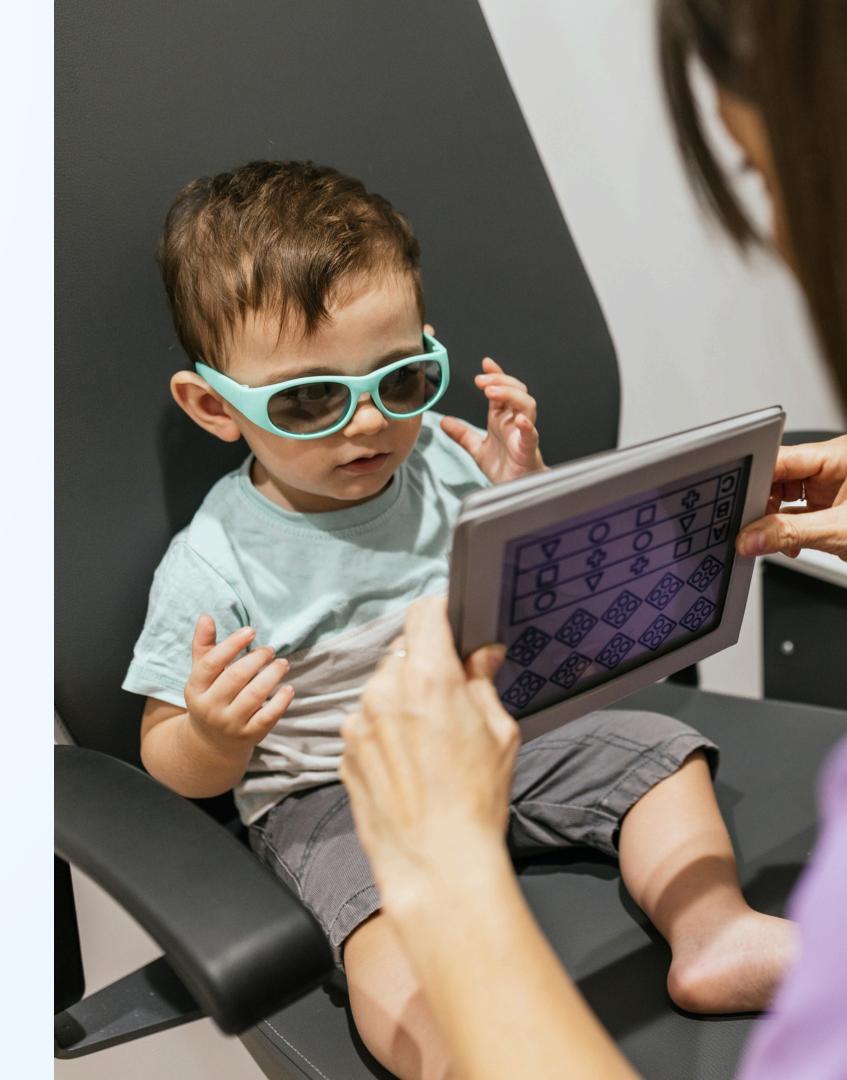
- Goals for AkhandJyoti.com
 - Seamless medical slot booking
 - Automated payment and refund management

- Goals for AkhandJyoti.org
 - Improved donor journey and increased contributions
 - Engaging content strategy to boost SEO

Overall Goal: Scalable, secure platform with high performance.

Challenges Faced

- Outdated Platform & Performance Issues
- Manual Booking Errors & Refund Delays
- Limited Donor Engagement & Conversion
- Absence of Content Strategy



Green Reef's Approach

1. Website Revamp with Laravel

- Implementing a modern, responsive design to enhance user experience.
- Optimizing for speed, security, and SEO best practices.
- Seamless API key integration for third-party services.

2. Medical Slot Booking System with Automation

- Automated appointment scheduling for improved efficiency.
- Real-time updates and notifications via WhatsApp chatbot integration.
- Payment & Refund Management for hassle-free transactions.

3. Payment & Refund Management

- Secure payment gateway integration.
- Automated refund processing for seamless transactions.
- Ensuring compliance with financial security standards. 15,000,000

4. Offers & Coupon Management

- Coupon campaign integration for enhanced customer engagement.
- Personalized discounts and promotions.
- Automated tracking and redemption system.

Green Reef's Approach

5. Donor Platform for AkhandJyoti.org

- Streamlined donation process with multiple payment options.
- Real-time donor updates and engagement.
- API and third-party software integration for enhanced platform capabilities.

6. API Key & Third-Party Software

Integration

- Integrating external APIs for extended functionalities.
- Custom-built solutions for compatibility across platforms.
- Secure and scalable integrations for longterm performance.

7. WhatsApp Chatbot Integration

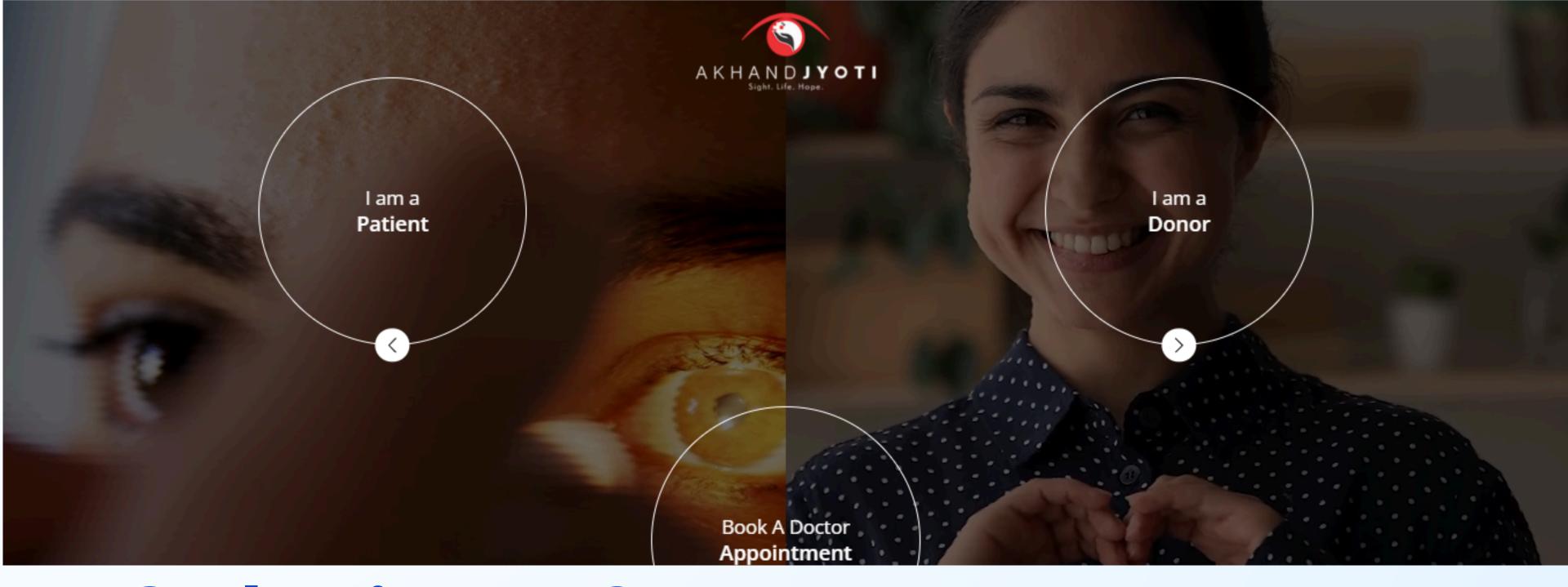
- Automated customer support for instantSurgeries responses.
- Appointment booking and reminders via WhatsApp.
- Personalized user interactions for improved engagement.

8. VAPT Testing

 Conducting Vulnerability Assessment & Penetration Testing to ensure website security.

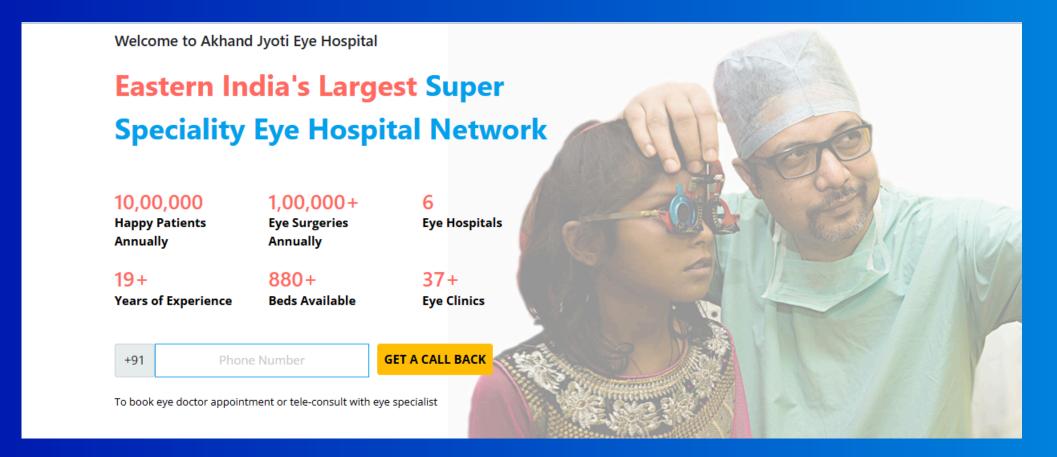
people are Blind in India

- Identifying and mitigating cyber threats... can't afford
- Regular security audits for compliance and data protection.



Key Solutions & Features

- Real-Time Medical Slot Booking (AkhandJyoti.com)
- Secure Payment Gateway with Auto Refunds
- Automated Donor Engagement System
- Coupon Management with Offers



Content Strategy

- Published 3-4 High-Quality Blogs Per Month
- Focused on Eye Care Awareness and Impact Stories
- Improved SEO and Increased
 Organic Traffic

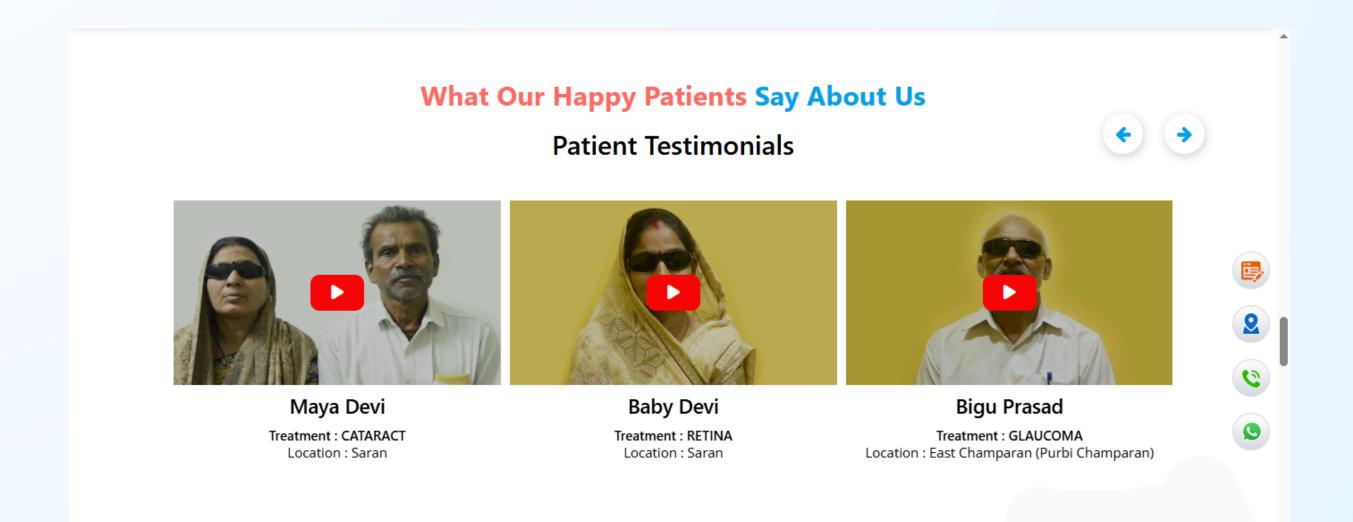
Ongoing Maintenance & Security

- 3+ Years of Website Maintenance
- Regular Security Updates
- High Page Speed & 99.9% Uptime
- Bug Fixes and New Feature

Implementations

Achievements & Results

- •15+ Daily Bookings on AkhandJyoti.com
- •30% Increase in Donor Conversions on AkhandJyoti.org
- •Faster Page Load Time and Enhanced User Experience



Client Testimonial

"Green Reef Web has revolutionized the way we manage both patient bookings and donor engagement. AkhandJyoti.com now handles high booking volumes seamlessly, and AkhandJyoti.org has seen a remarkable boost in donor contributions. Their technical expertise and ongoing support have been invaluable for sustaining our mission!"

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Thank You